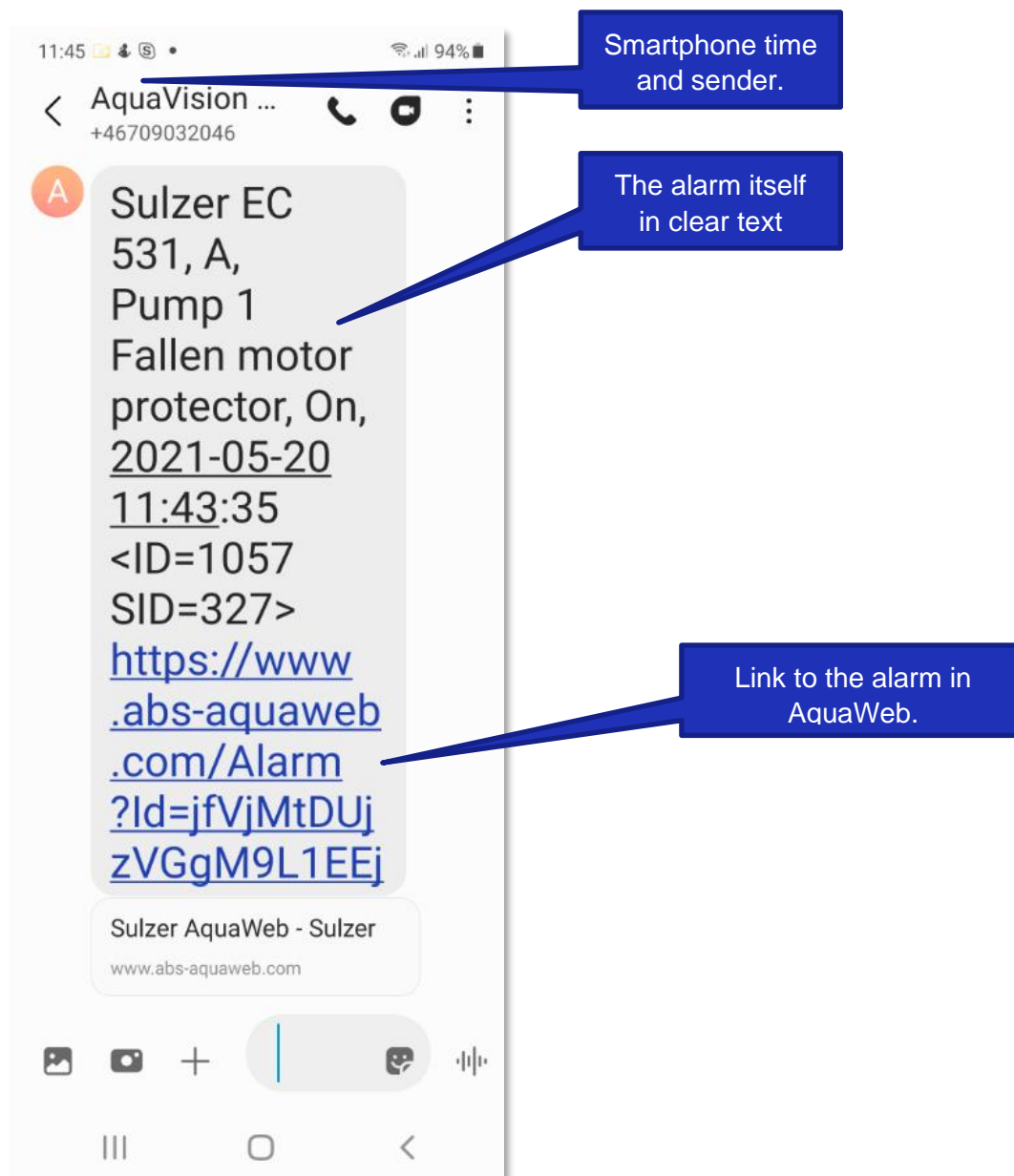


2021-06-04

New SMS functionality in AquaWeb for smart and easy alarm handling from a smartphone.

John Wikfors Control & Monitoring

When an alarm occurs and the pager/user is setup as **receiving SMS** in AquaWeb, it will arrive in the users smartphone with a short description of the alarm itself and with a [link](#) to the alarm in AquaWeb that can be clicked on without actually log in to AquaWeb.

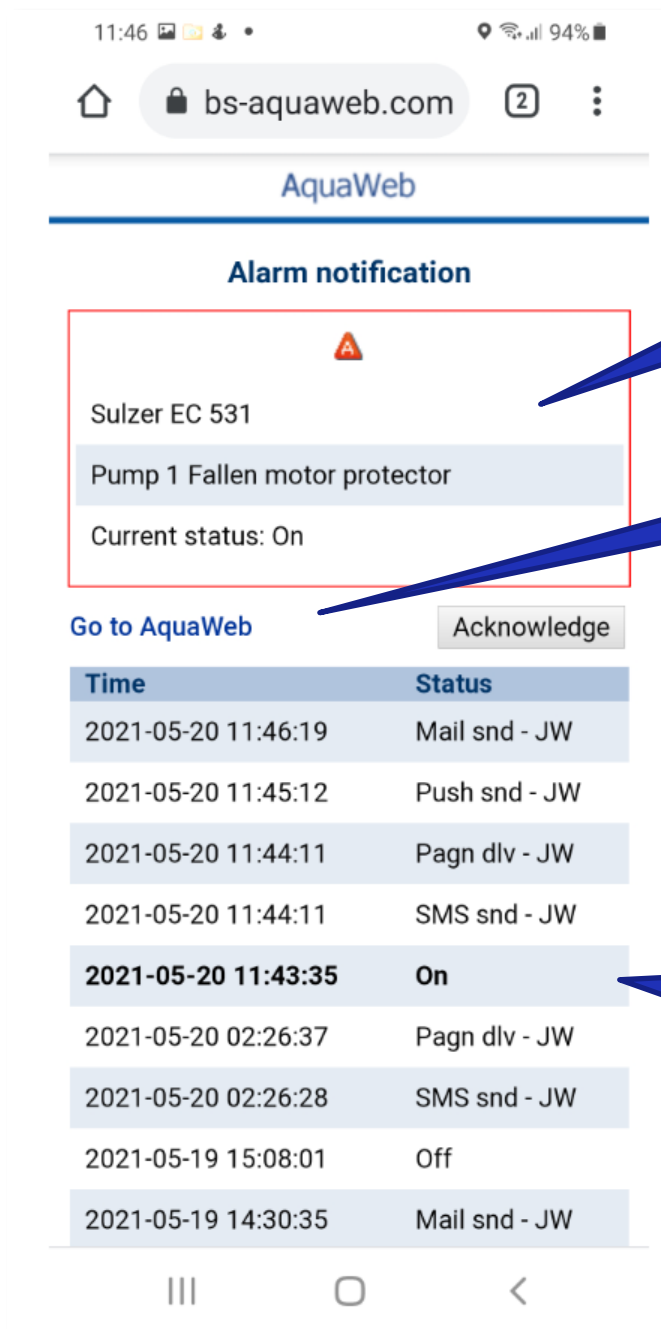


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The link will not go to the ordinary AquaWeb site, but to the current alarm in AquaWeb without the need to log in. The alarm page is customized for smartphones and contains a description about the alarm with a possibility to acknowledge the alarm. It will also contains a short log regarding the alarm. It's also possible to go to AquaWeb directly by clicking the link [Go to AquaWeb](#) and log in as usual.



The alarm.
The name of the substation, what kind of alarm, what class and the current status (ON or OFF)

The *Acknowledge* button and the *Go to AquaWeb* link.

The alarm log.
Shows when the alarm got ON, when it was sent to the pager (in this case user JW) *SMS snd* and when it was delivered *Pagn dlv**. If the user do not acknowledge the alarm, it continues with the next delivery technique, *PUSH* and then *Mail*.

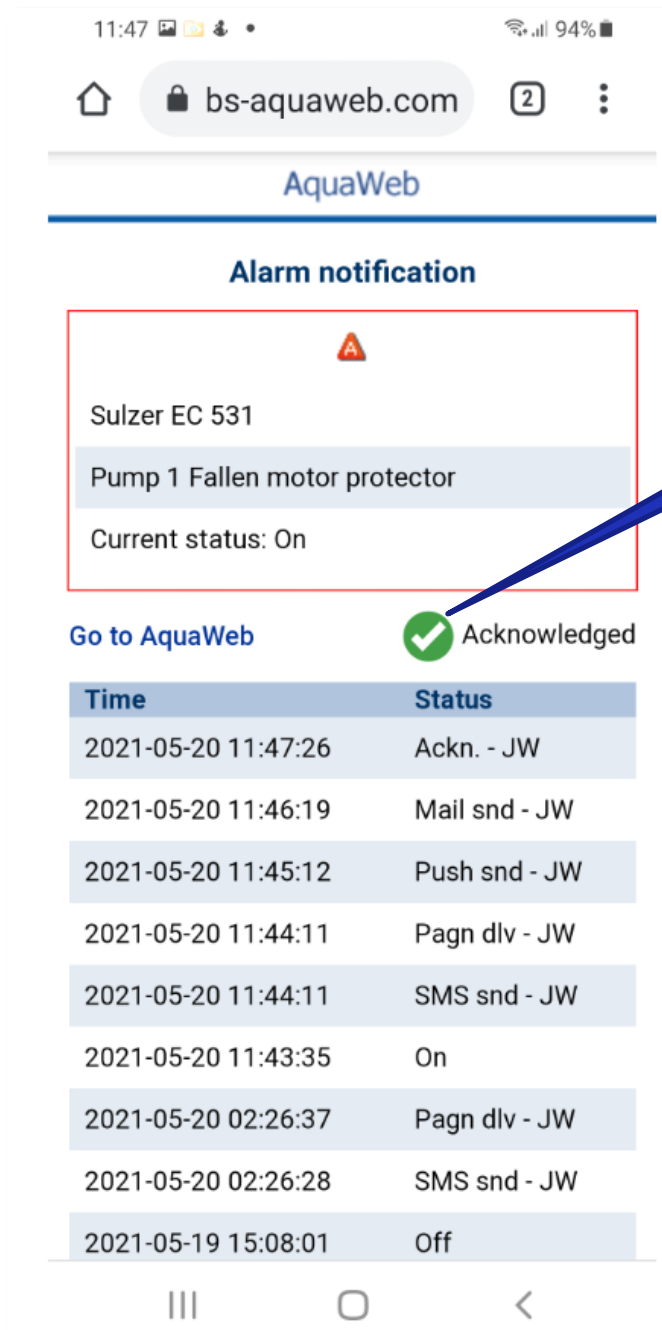
*Reached the pager

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If the alarm gets acknowledged by clicking on the Acknowledge button, it will change it's status from unacknowledged to acknowledged, which also will occur in the alarm log.



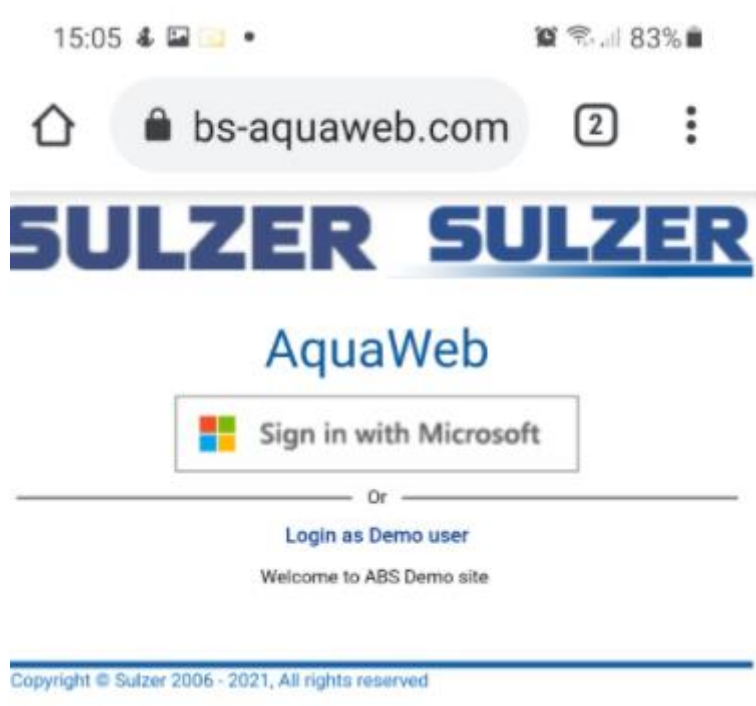
The alarm has been acknowledged by user JW.

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By click on the [Go to AquaWeb](#) link you can log in as usual on your AquaWeb site.




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Date and Time format.

In QuotationWeb you can set the date and time format you want for messages (the Alarm list itself it will follow your browsers settings).


QuotationWeb

ABS C&M (C&M)
 → **ABS Control Monitoring (MU)** (Sales Organization)

Customers
Branch Offices
Distributors
Users
Statistics
Details
Invoicing
Price List
Administrative Tools

Customer List
Customer Details
Asset management

Contracts & Quotations

Customer for ABS Control Monitoring (MU)

Customer number

Customer type Demo customer ▼

Technical contact

Name

Address

Postal code

City

Country Sweden ▼

Contact name

Telephone

Mobile

E-mail

Default language EN ▼

Time zone GMT+01:00 ▼

Time format for messages English (United States) ▼
 Ex: 6/3/2021 3:04:34 PM

Currency USD (US Dollar) ▼

Payment schedule 1 month after delivery ▼

Payment terms 30 days net ▼

Credit check ref

Invoicing

Name

Address

Postal code

City

Country Sweden ▼

Contact name

Telephone

Mobile

E-mail

Send invoice specification by: ☐ Mail ☒ E-mail

Move customer

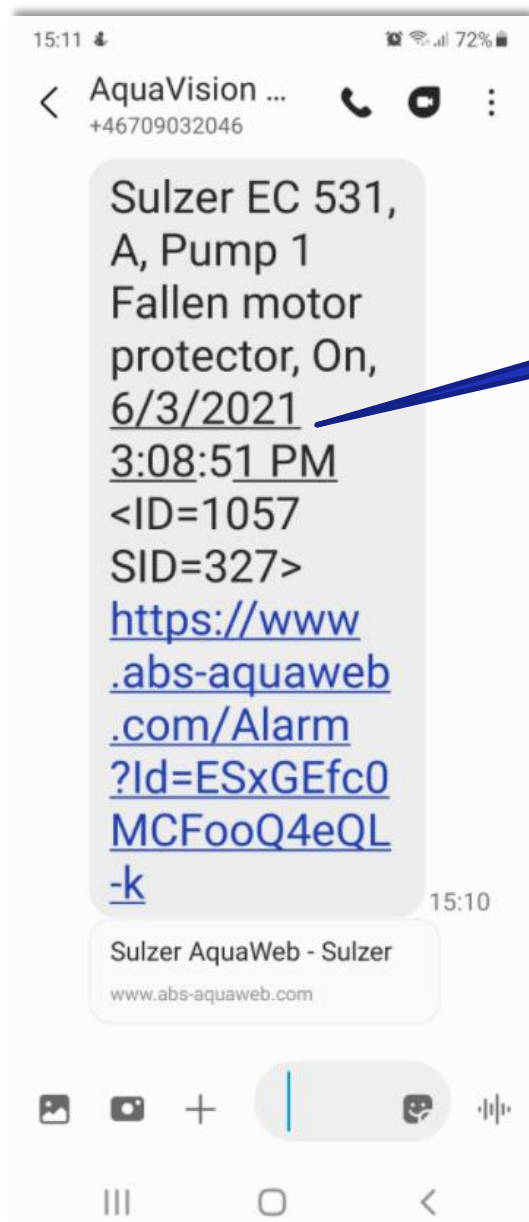
Save

Change the format according to your browsers settings

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New SMS functionality in AquaWeb for smart and easy alarm handling from a smartphone.

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Time and date format
according to settings in
QuotationWeb


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AquaWeb

Alarm notification



Sulzer EC 531

Pump 1 Fallen motor protector

Current status On

[Go to AquaWeb](#)

Acknowledge

Time	Status
6/3/2021 3:12:57 PM	Mail snd - JW
6/3/2021 3:11:53 PM	Push dlv
6/3/2021 3:11:51 PM	Push snd - JW
6/3/2021 3:10:45 PM	Pagn dlv - JW
6/3/2021 3:10:44 PM	SMS snd - JW
6/3/2021 3:09:55 PM	Pagn dlv - JW
6/3/2021 3:09:54 PM	SMS snd - JW
6/3/2021 3:08:51 PM	On
6/3/2021 2:57:09 PM	Off
6/3/2021 9:57:34 AM	Mail snd - JW

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Time and date format according to settings in the browser

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New SMS functionality in AquaWeb for smart and easy alarm handling from a smartphone.

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Explanation

This new functionality makes the SMS handling nondependent of the sender (will be 0046709032046).

The actual sender of the SMS will not be answered the usual way; to the senders subscription. Instead, when clicking on the link in the SMS, the receiver will be redirected to AquaWeb and the actual alarm without the need to log in to AquaWeb.

The respond do not go to a sender subscription, but to a web page.

It's the same with the acknowledge button, it will connect the smartphone to AquaWeb and the current alarm only.

For more information contact: tech_supportcm.abs.se@sulzer.com