AT621
Troubleshooting and AquaWeb Connection Guide

Troubleshooting

- #### The AT621 does not connect to AquaWeb.

  Is the AT621 connected to GSM? The GSM LED, see picture, should flash every third second.

  Yes, the modem is connected.

  Have you entered the right telephone number in AquaWeb (The number is printed on the AT621)?

  > No, the numbers differ.
  >
  > Correct the number in AquaWeb.
  >
  > Yes, the number is right
  >
  > If you send a SMS with a question mark to the AT621, does it answer?
  >
  > No, it does not answer
  >
  > The AT621 is broken, please make a claim and return it to ABS Control & Monitoring.
  >
  > Yes it answers
  >
  > Please contact ABS Control & Monitoring.
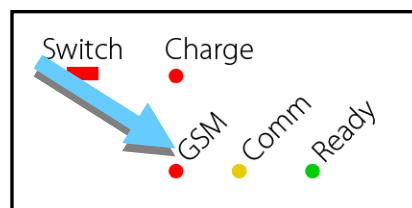
  No, the AT621 is not connected.

  Is the signal reception bad? Try to move the antenna or try an outdoor antenna, please contact ABS Control & Monitoring for more information.

  No, the signal reception is good.

  Please contact ABS Control & Monitoring for more information.

- #### No or wrong alarm gets registered in AquaWeb

  Please check if you have selected an appropriate configuration template in AquaWeb, see the installation manual. If the selected template is correct please check the electrical installation.

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How to connect to AquaWeb

On page *Setup/Stations* select station of interest and do the following:

- Enter station name.

- Set *Pump Graphics*.

- Enter the phone number with the Swedish national access code. For example 0701460976 becomes 0046701460976.

- Click on *Show/edit config* to navigate to the edit configuration page. When the page has loaded click on *Select from template* and select an appropriate template from the list, see Installation Guide. When you have selected a template click on *OK* and then click on *Send configuration*. When the configuration is sent click on *OK* to go back to the station setup page.

- To finalise the station setup click on the *Installation complete* checkbox and then click on *OK*.